Tax Refund Counter

免税力ウンターのご案内

Tax Refund Counter

S-PAL Sendai Main Building 2F Service Counter

S-PAL仙台 本館 2F サービスカウンター

S-PAL Sendai II Information

S-PAL仙台 II インフォメーション

Office Working Hours

カウンター営業時間

免税カウンター

10:00~21:00

- Your tax refund application procedures can be made at the Tax Refund Counter.
- Customers who made the purchase must please visit the Tax Refund Counter on that day, during the office's working hours.
- When applying for a tax refund, please note in advance that we apply a handling charge of 1.1% based on the price of the purchased goods subject to tax exemption.
- Please inquire at the Tax Refund Counter for details. (Management: S-PAL Sendai)
- You cannot conduct combined tax free procedures with purchases from S-PAL Sendai and S-PAL Sendai II.
- Please take note that the tax free purchasing procedures may differ between stores.
- *In near future we will gradually increase the number of stores that are supported by the Tax Refund Counter.

- 免税のお手続きを、免税カウンターにて承ります。
- お買い物されたご本人が当日中(免税カウンター営業時間内)に免税カウンターにお越しください。
- 免税カウンターをご利用の場合、免税手数料として免税対象商品代金の 1.1%を頂戴します。あらかじめご了承下さい。
- 詳細は「免税カウンター」にてお問い合わせください。(運営:エスパル仙台)
- エスパル本館で購入した免税対象品とエスパルIIで購入した免税対象品の金額は合算できません。
- 免税手続き方法は店舗によって異なりますのでご注意 ください。
- ※「免税カウンター」にてお手続き頂ける店舗は、今後 徐々に増えて参ります。



For stores displaying a red mark please conduct your tax free procedures at the Tax Refund Counter located on the 2nd floor of S-PAL Sendai or in S-PAL Sendai II.



For stores displaying a blue mark please conduct your tax free procedures in-store Please note it is not possible to combine tax-free purchases with other stores.





